



What makes Global Tech Solutions (“GTS”) different?

The unique combination of old fashioned work ethic and new age high-tech. It’s the very core of Global Tech Solutions - how it was built, expanded and operates every day.

1. **Ownership and accountability**: everyone at GTS - owner, management and staff all take ownership of their job. Not simply their GTS work in-house, but treating and servicing a client as if it was their very own company. An owner has no choice. He must get the job done. He must create and maintain operational efficiencies to ensure continued profitability. This is GTS’s view and evidenced by the personal involvement of our management with every client.
2. **Response time**: likely the most evident part of GTS’s exceptional customer service. Understanding that your business needs is an (our) emergency and that tomorrow or even later is not an option, GTS’s rapid response, combined with technical expertise assures that the client has minimal downtime. That keeps client staff working efficiently, leads to increased productivity and allows clients to maintain the highest level of compliance and service within their businesses.
3. **Customer satisfaction**: GTS has recognized explosive growth, all a function of customer referred organic growth. Since entering the Healthcare space just two years ago with one client in New York, GTS has...
  - a. Not engaged ***any*** form of advertising.
  - b. Grown to servicing over 300 Healthcare businesses and facilities, ***all*** from customer referrals.
  - c. Been engaged to design, create and/or turnover 300+ facilities from start/acquisition.
  - d. Created a presence in over 30 States.
  - e. Multiple clients with over 20 facilities.
  - f. A 100% customer retention record.
  - g. Directly contributed to client’s profitability, by focusing on client staff productivity and system efficiency, along with competitive pricing.
  - h. Developed a Healthcare client concertation, with specially trained, high level techs, to meet the great demands and needs of the industry – for existing facilities and to acquire others.

The above sets GTS apart from others. If you want a business partner who takes ownership, responds and provides the highest level of customer service and satisfaction, GTS is IT.